Tips for Washing Glassware with Household Dishwashers

1. Read the dishwasher manual carefully

Special precautions and way of operation vary with all manufacturers and dishwasher models. Read the operation manual that comes with each dishwasher carefully. Consult the manufacturer's customer centre if you should require further information.

3. DO NOT wash lead crystal glassware in a dishwasher

Thermal shock (i.e. abrupt temperature change) and alkaline dish soap from the dishwasher could cause the lead crystal to break or corrode (become cloudy). Do not wash lead crystal in a dishwasher at any time if you wish to maintain the fine lustre of the product.

2. Choose a dishwasher with a gradual temperature change function

Choose a dishwasher model that comes with a gradual temperature change function that protects glassware from a dramatic rise or drop in heat. Avoid rinsing warm glassware with cold water.

4. Chipped or scratched glassware

Chipped and scratched glassware is prone to breakage by physical and thermal shock.

5. Do not wash glassware with metallic embossing or lustering in a dishwasher

Washing glassware with gold/platinum colour embossing or lustering might lead to discolouring of the print.

6. Cool down the glassware before re-using

Do not use the glassware while is still warm after washing. Abrupt temperature change (especially from high to low temperatures, such as adding ice to a warm glass), may cause the glass to break. Wait until the glassware reaches room temperature.

PLEASE NOTE: GLASSWARE RETAINS THE BEST BRILLIANCE IF HAND WASHED

